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Program Administrator

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QA wages

We're in the planning stage of developing a formal QA Team who all have the MSF QA Specialist certifications. Whether you use "Specialists" or not, what do you pay the people who do RiderCoach Qual Assurance Visits? And is that amount for a full day or ½ day.

PENNSYLVANIA

\$21.65 per hour for all time + to and from

~David Surgenor

VIRGINIA

Peter, here is a link to our P & P manual on our QA program.

<http://www.vrtp.org/QAD%20P%20&%20P%20Manual.pdf>

~Bruce Biondo

MISSOURI

I pay \$23 per hour while working, and expenses to and from including lodging and meals based on per diem guidelines e.g. no mileage if within 50 miles of home. They don't get paid hourly wages for travel time. If it's a BRC evaluation they're expected to watch a minimum of 4 exercises and one full unit of classroom, with more time at their discretion but the report should explain why it was needed. They're expected to bill me for report writing or pre-visit prep if needed.

~Michael Davis

MARYLAND

Pete,

To supplement our QA pay. We pay time and travel per State of MD policy and lodging if a QA visit requires a sleep-over if pre-approved. For lodging we think Motel-6/Super 8 and not the Hilton.

I keep an eye on QA Time Sheets and Expense Reports and justify cost against productivity. If a QASs time sheet indicates they spent 4 hours at a center I'm expecting a multi-page report with beaucoup details. I will not pay T&T until I have a report.

~Philip Sause

PENNSYLVANIA

Likewise our RCTS travel all over their region of the state and get paid travel time

~David Surgenor

